

Call, Click to Ensure Safe, Smart Digging



One Call/811, a Common Ground Alliance initiative, is a nationwide, easily accessible resource for digging safely. Calling 811 before any excavation begins, notifies the local One Call Center to start the process of identifying and marking buried utility lines in the area, thereby, preventing the damage, service disruption, serious injuries, potential fines and costly repairs that can result from not knowing where they are.

The phone number and process are the same, but specifics about each One Call Center vary by state, as shown in the directory, below. Based on information at the official website – call811.com – and further research, details include program name and website for each state's One Call Center (or multiple centers, in some cases), and rules about the minimum amount of advance notice required and how long marks placed at the dig site are valid.

In addition, a Web Ticket Entry system offers excavators, contractors and other professionals an online/remote option – versus calling 811 – for submitting locate requests, as well as searching, tracking, updating and other functions.

While the One Call program covers all of North America, calling 811 (in-state) actually only works in the U.S. Please note the individual phone numbers for Canada territories listed at the end of the directory.

ALABAMA

Alabama 811: al811.com
Web Ticket Entry: geocall.al811.com/geocall/portal
Advance Notice: 2 working days
Marks Valid: 14 calendar days

ALASKA

Alaska Digline, Inc: 811ak.com
Web Ticket Entry: ticket.akonecall.com
Advance Notice: 2 business days;
10 business days in remote locations

ARIZONA

Arizona 811: arizona811.com
Web Ticket Entry: exactix.arizona811.com
Advance Notice: 2 working days
Marks Valid: 15 working days

ARKANSAS

Arkansas 811: arkonecall.com
Web Ticket Entry: geocall.arkonecall.com/geocall/portal
Advance Notice: 2 working days
Marks Valid: Generally, 20 working days from date of issue.

CALIFORNIA

Underground Service Alert
Northern California: usanorth811.org
Web Ticket Entry: Select "Get A Ticket" in the "Contractor" section of the home page

Southern California: dialert.org
Web Ticket Entry: dialert.org/direct/
Advance Notice: 2 working days
Marks Valid: While marks are reasonably visible with valid ticket (28 days)

COLORADO

Colorado 811: colorado811.org
Web Ticket Entry: idig811.co811.org/colorado/contractor.html
Advance Notice: 2 business days
Marks Valid: 30 days

CONNECTICUT

Call Before You Dig: cbyd.com
Web Ticket Entry: Select "E-Ticket Login" on home page
Advance Notice: 2 working days

DELAWARE

Miss Utility of Delmarva: missutilitydelmarva.com
Web Ticket Entry: Select "Ticket Search & Status Check" on home-page menu, then "Excavators" in "Internet Ticketing ITIC" section
Advance Notice: 2 business days
Marks Valid: 10 business days

DISTRICT OF COLUMBIA

District One Call: missutility.net
Web Ticket Entry: Select "Excavators" in "Internet Ticketing ITIC" on home page
Advance Notice: 2 business days
Marks Valid: 15 business days

FLORIDA

Sunshine 811: sunshine811.com
Web Ticket Entry: my.sunshine811.com
Advance Notice: 2 business days
Marks Valid: 30 calendar days

GEORGIA

Utilities Protection Center, Inc: georgia811.com
Web Ticket Entry: my.ga811.com
Advance Notice: 48 hours
Marks Valid: 30 calendar days

HAWAII

Hawaii One Call Center: callbeforeyoudig.org (select Hawaii)
Web Ticket Entry: hi.itic.occinc.com
Advance Notice: 5 working days
Marks Valid: 28 calendar days

IDAHO

Dig Line, Inc: digline.com
Web Ticket Entry: Select "Request a Locate" on home page
Password, Inc: passwordinc.com
Web Ticket Entry: Select "Send a Dig Ticket" from home-page menu
Advance Notice: 2 business days
Marks Valid: 3 weeks

ILLINOIS

Julie, Inc: illinois1call.com
Web Ticket Entry: Select "Submit A Request Online" on home page
Digger-Chicago Utility Alert Network: ipi.cityofchicago.org/Digger
Advance Notice: 2 working days
Marks Valid: 28 calendar days

INDIANA

Indiana 811: indiana811.org
Web Ticket Entry: Select "Professional Excavators" on home page, then "Web Ticket Entry"
Advance Notice: 2 working days
Marks Valid: 20 days

IOWA

Iowa One Call: iowaonecall.com
Web Ticket Entry: ia.itic.occinc.com
Advance Notice: 2 working days
Marks Valid: 20 calendar days from notice date

KANSAS

Kansas One-Call System, Inc: kansasonecall.com
Web Ticket Entry: ks.itic.occinc.com
Advance Notice: 2 working days
Marks Valid: 15 calendar days

KENTUCKY

Kentucky 811: kentucky811.org
Web Ticket Entry: Select "Professional Excavators" on home page, then "Web Ticket Entry"
Advance Notice: 2 working days
Marks Valid: 21 days

LOUISIANA

Louisiana One Call System: louisiana811.com
Web Ticket Entry: la.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 20 calendar days

MAINE

Maine Dig Safe System, Inc: digsafe.com
Web Ticket Entry: Select from "Quick-Ticket" dropdown on home-page menu
Advance Notice: 3 business days
Marks Valid: 60 days

MARYLAND

District One Call: missutility.net
Web Ticket Entry: Select "Excavators" in "Internet Ticketing ITIC" on home page
Advance Notice: 2 business days
Marks Valid: 12 business days



One-Call List

MASSACHUSETTS

Dig Safe System, Inc: digsafe.com
Web Ticket Entry: Select from "Quick-Ticket" dropdown on home-page menu
Advance Notice: 3 business days
Marks Valid: Indefinite

MICHIGAN

Miss Dig System, Inc: missdig.org
Web Ticket Entry: Select "Excavators" on home page
Advance Notice: 72 hours
Marks Valid: 21 days, if digging started within 14 days

MINNESOTA

Gopher State One Call:
gopherstateonecall.org
Web Ticket Entry:
mn.itic.occinc.com
Advance Notice: 48 hours
Marks Valid: 14 calendar days

MISSISSIPPI

Mississippi 811: ms811.org
Web Ticket Entry:
geocall.ms811.org/geocall/portal
Advance Notice: 2 working days
Marks Valid: Ticket valid for 14 calendar days

MISSOURI

Missouri One Call System:
mo1call.com
Web Ticket Entry:
mo.itic.occinc.com
Advance Notice: 2 working days
Marks Valid: As long as visible

MONTANA

Utilities Underground Location Center: montana811.org
Web Ticket Entry:
mt.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 30 days

NEBRASKA

Nebraska 811: ne1call.com
Web Ticket Entry:
ne.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 17 business days

NEVADA

USA North 811: usanorth811.org
Web Ticket Entry: Select "Get a Ticket" in "Contractor" section of home page
Advance Notice: 2 working days
Marks Valid: 28 calendar days or when no longer reasonably visible

NEW HAMPSHIRE

New Hampshire Dig Safe System, Inc:
digsafe.com
Web Ticket Entry: Select from "Quick-Ticket" dropdown on home-page menu
Advance Notice: 3 business days
Marks Valid: 30 days

NEW JERSEY

New Jersey One Call: nj1-call.org
Web Ticket Entry: nj1-call.org/itic/
Advance Notice: 3 business days
Marks Valid: 45 business days

NEW MEXICO

NM 811: nm811.org
Web Ticket Entry:
geocall.nm811.org/geocall/portal
Advance Notice: 2 working days
Marks Valid: 10 working days

NEW YORK

Dig Safely New York:
digsafelynewyork.com
Web Ticket Entry: digsafelynewyork.com/excavators
New York 818: newyork-811.com
Web Ticket Entry: ny.itic.occinc.com
Advance Notice: 2 working days
Marks Valid: 10 working days

NORTH CAROLINA

North Carolina 811: nc811.org
Web Ticket Entry: nc811.org/remote-ticket-entry.html
Advance Notice: 3-12 working days
Marks Valid: 15 working days

NORTH DAKOTA

North Dakota One Call:
ndonecall.com
Web Ticket Entry:
nd.itic.occinc.com
Advance Notice: 48 hours
Marks Valid: 21 calendar days from start time on ticket

OHIO

Ohio 811: oups.org
Web Ticket Entry: oups.org/idig
Advance Notice: 48 hours
Marks Valid: As long as visible

OKLAHOMA

Oklahoma One-Call System, Inc:
okie811.org
Web Ticket Entry: geoappv3.okie811.org/geocall/portal
Advance Notice: 48 hours
Marks Valid: 10 business days, depending on visibility

OREGON

Oregon Utility Notification Center:
digsafelyoregon.com
Web Ticket Entry: Select "Professional Excavators/Online Locate Request" on home page
Advance Notice: 2 days
Marks Valid: Life of the project

PENNSYLVANIA

Pennsylvania One Call System, Inc:
pa1call.org
Web Ticket Entry: Select "Professional Excavators" on home page
Advance Notice: 3-10 business days (construction phase); 10-90 business days (design phase)
Marks Valid: As long as equipment is onsite

RHODE ISLAND

Rhode Island Dig Safe System, Inc:
digsafe.com
Web Ticket Entry: Select from "Quick-Ticket" dropdown on home-page menu
Advance Notice: 48 hours
Marks Valid: 60 days, with contract exemptions

SOUTH CAROLINA

South Carolina 811: sc811.com
Web Ticket Entry: geocall.sc1pups.org/geocall/portal
Advance Notice: 3 business days
Marks Valid: 15 working days

SOUTH DAKOTA

South Dakota 811: sdonecall.com
Web Ticket Entry:
sdgc.southdakota811.com/geocall/portal
Advance Notice: 48 hours
Marks Valid: 21 working days, providing marks are visible

TENNESSEE

Tennessee 811: tnonecall.com
Web Ticket Entry:
tnticketentry.korterraweb.com
Advance Notice: 3 working days
Marks Valid: 15 calendar days

TEXAS

Texas 811: texas811.org
Web Ticket Entry:
txgc.texas811.org/geocall/portal
Advance Notice: 2 working days
Marks Valid: 14 days

UTAH

Blue Stakes of Utah 811:
bluestakes.org
Web Ticket Entry:
bluestakes.org/remote-access/
Advance Notice: 2 business days
Marks Valid: 14 calendar days

VERMONT

Vermont Dig Safe System, Inc:
digsafe.com
Web Ticket Entry: Select from "Quick-Ticket" dropdown on home-page menu
Advance Notice: 48 hours
Marks Valid: 60 days

VIRGINIA

Virginia 811: va811.com
Web Ticket Entry: Select "Request Markings" under "Step 1" on home page, then "Contractor"
Advance Notice: 48 hours
Marks Valid: 15 working days

WASHINGTON

Washington Call Before You Dig:
callbeforeyoudig.org
(select Washington)
Web Ticket Entry: wa.itic.occinc.com
Advance Notice: 2 business days

WEST VIRGINIA

West Virginia 811: wv811.com
Web Ticket Entry:
wvgc.texas811.org/geocall/portal
Advance Notice: 2 days

WISCONSIN

Diggers Hotline, Inc:
diggershotline.com
Web Ticket Entry: diggershotline.
com/proportal-contractors
Advance Notice: 3 working days
Marks Valid: Length of project,
if maintained

WYOMING

One Call of Wyoming:
onecallofwyoming.com
Web Ticket Entry: Select "Web Ticket
Form" on home page
Advance Notice: 2 business days
Marks Valid: 14 business days

CANADA

Please note that the number shown,
not 811, must be used to notify the
One Call Center by phone.

ALBERTA

Alberta One Call Corporation
(800) 242 3447, albertaonecall.com
Web Ticket Entry: Select
"Submit A Locate Request"
under "Contractors" on
home-page menu
Advance Notice: 3 working days;
5 working days for major projects
Marks Valid: 30 calendar days,
subject to certain conditions

BRITISH COLUMBIA

BC One Call: (800) 474-6886,
bc1c.ca
Web Ticket Entry: Select
"Contractors" in home-page
menu
Advance Notice: 3 working days
Marks Valid: 30 calendar days,
providing excavation started
within 14 calendar days of ticket
request date

MANITOBA

Click Before You Dig MB:
(800) 940-3447,
clickbeforeyoudigmb.com
Web Ticket Entry: Select "Submit a
Locate Request" on home page
Advance Notice: 3 working days

ONTARIO

Ontario One Call: (800) 400-2255,
ontarioonecall.ca
Web Ticket Entry: Select "Request
a Locate" on home page, then
"Contractor" "Login" or "Register"
Advance Notice: 5 business days
Marks Valid: 30 calendar days
in most cases

QUEBEC

Info Excavation: (800) 663-9228,
info-ex.com
Advance Notice: 3 working days
Marks Valid: 30 calendar days

SASKATCHEWAN

Sask 1st Call: (866) 828-4888,
sask1stcall.com
Web Ticket Entry: Select "Request
Online" on home page,
then "Contractor"
Advance Notice: 3 business days
(regular requests); 5 business
days for projects
Marks Valid: 10 working day

Complied by Contributing Editor
Cathy Schermund